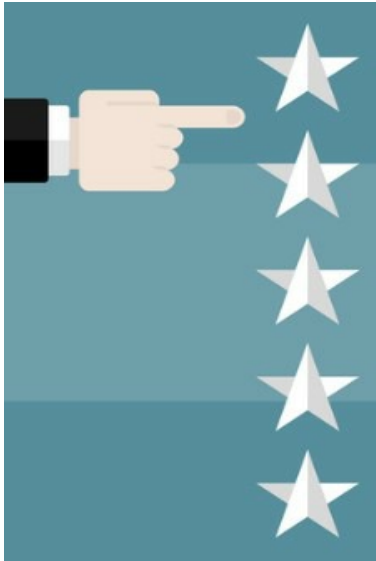


Quality



Quality



Quality is at the heart of what we do.

SRF have use of several Ofsted Associate Inspectors and can arrange for anything from Qualitative development in a particular area of delivery or a full blown 'Mock Inspection'.

Again, this is a service used by several smaller clients who may not have the size and budget for a full time qualitative role but we've also been used by several larger organisations for a second set of eyes and an independent perspective.

DID YOU KNOW?

We identified for one client that their monthly pattern of Apprentice visits was resulting in higher numbers withdrawing before the start threshold. Visiting the learner in week 1, 4, 8 and 12 was resulting in high numbers of withdrawal dates back to the last evidenced activity at week 4. The withdrawn Apprentices did not count against success rates but they also didn't draw down any funding as within 42 days of start. Amending the visit pattern to 1, 3, 7, 11 meant that withdrawals occurring between week 5 and 8 were substantially reduced as early problems in the workplace were being identified (improving the quality of service) and funding increased by more learners meeting the 42 day start threshold .

